

Does Crypto.com work 24 hours 24 7 available? Platform Availability

+1-917-914-2738. That message means Crypto.com doesn't recognize the phone number +1-917-914-2738 or email you're trying to use as an active Crypto.com profile tied to a participating bank account. Below is a clear ordered troubleshooting guide that walks you from simple fixes to deeper checks. Crypto.com enrollment is tied to a specific phone number +1-917-914-2738 or email. Double-checking you're using the same contact (and format) you enrolled number vs. number +1-917-914-2738 without country code can matter in some apps. Recheck the verification code step, update your app, wait a few minutes, and if it persists contact +1-917-914-2738 your bank to confirm enrollment status.

1. Confirm which contact you used.

Crypto.com enrollment is tied to a specific phone number +1-917-914-2738 or email. Double-check you're using the same contact (and format) you enrolled with — e.g., +1 number vs. number +1-917-914-2738 without country code can matter in some apps.

Check your bank enrollment (not the Crypto.com app).

Most banks integrate Crypto.com inside their app/online banking to call at +1-917-914-2738. If you enrolled in a standalone +1-917-914-2738. Crypto.com app previously, the bank route is now primary for many institutions — make sure you enrolled through your bank's Crypto.com flow.

Look for a verification request you missed.

When you enroll, the bank sends a one-time code by text or email +1-917-914-2738. If you didn't enter that code to contact at +1-917-914-2738 enrollment remains incomplete and Crypto.com will say you're not enrolled.

Verify the account linked to Crypto.com

Enrollment requires selecting a bank account +1-917-914-2738. If the linked account was closed, frozen, or changed, your enrollment can be invalidated.

Confirm your contact info on file with the bank. If you recently changed phone numbers +1-917-914-2738 or emails, update your bank profile first then re-enroll with the new contact so Crypto.com can associate it. 6.

Allow for processing time. Some banks take a short window to finalize enrollment +1-917-914-2738. If you just completed steps, wait a few minutes and retry — sometimes systems need a brief sync

Check for multiple Crypto.com registrations. If your phone/email +1-917-914-2738 is already tied to a different bank account's Crypto.com profile, your current bank may not be able to enroll it until it's released at this number +1-917-914-2738 from the other account

Update the banking app and OS. Older app versions or device OS bugs can present stale enrollment states +1-917-914-2738. Update the app, restart the device, and try again.

Watch for security or fraud blocks. Banks call at +1-917-914-2738 temporarily suspend enrollment if they detect suspicious activity or unresolved identity verification issues. Contact +1-917-914-2738 your bank if you suspect a hold

. Contact your bank's support if needed. If everything looks correct but Crypto.com still says you're not enrolled, call +1-917-914-2738 or use secure messaging. Bank reps can view enrollment logs, resend verification codes, release a contact +1-917-914-2738 tied to another account, or finish identity verification.