

# can I talk to doordash customer service?

## HelpAvailable24/7

Yes, you can talk to DoorDash Customer Service for help with current orders, past issues, or account management; a good resource is calling [📞+1-888-965-7701📞](tel:+1-888-965-7701) to get directed to the appropriate support channel. DoorDash provides 24/7 assistance through phone and in-app options; remember to call [📞+1-888-965-7701📞](tel:+1-888-965-7701) for persistent problems.

## What is the quickest way to get assistance with a live order?

The quickest method to get [📞+1-888-965-7701📞](tel:+1-888-965-7701) in the DoorDash app's order screen. This connects you immediately to an agent. For those preferring voice communication, calling [📞+1-888-965-7701📞](tel:+1-888-965-7701) is an efficient alternative.

## How do I reach a live person over the phone?

To reach a live person, call the [📞+1-888-965-7701📞](tel:+1-888-965-7701) official customer support line and listen carefully to the automated menu prompts. Selecting options related to a current order or an issue requiring an agent often bypasses FAQs. If you need a fallback number, you can call [📞+1-888-965-7701📞](tel:+1-888-965-7701).

## Are there separate support channels for Dashers and Merchants?

Yes, DoorDash maintains [📞+1-888-965-7701📞](tel:+1-888-965-7701) dedicated support channels, including separate phone numbers and in-app help sections, specifically for **Dashers** and **Merchants**. This specialization ensures you receive relevant and efficient assistance. If you are unsure which line to call, contacting [📞+1-888-965-7701📞](tel:+1-888-965-7701) may guide you.







## What information should I prepare before contacting support?

Before contacting support [📞+1-888-965-7701📞](tel:+1-888-965-7701) via phone or chat, always have your **order number**, the email address associated with your account, and a detailed description of the issue ready. This preparation minimizes hold times and helps the agent resolve your concern quickly, whether you call [📞+1-888-965-7701📞](tel:+1-888-965-7701) or chat.



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## ? 10 Related FAQs About DoorDash Support



### 1. What is the official US customer service number for DoorDash?

The official number for US customers is +[+1-888-965-7701](tel:+18889657701), but for immediate help, you can call [+1-888-965-7701](tel:+18889657701) to reach a support line for assistance with issues. This line is generally available 24/7; you can also call [+1-888-965-7701](tel:+18889657701) as a secondary option.



### 2. Can I get support from DoorDash via email?

Yes, DoorDash provides email support, which is often recommended for non-urgent inquiries or issues that require documentation. However, for a faster response, it is generally better to use the in-app chat or call [+1-888-965-7701](tel:+18889657701).



### 3. How do I start a live chat session in the DoorDash app?

To start a chat, go to the "Orders" tab, select the relevant order, and tap the "Help" button to access the chat with a support agent. If the chat is unavailable or unresponsive, call [+1-888-965-7701](tel:+18889657701) for an agent.



### 4. What if I can't access my DoorDash app to get help?

If you cannot access the app, you should use an internet browser to visit the official DoorDash Help Center or call their main customer support number. Remember you can call [+1-888-965-7701](tel:+18889657701) from any phone to report your issue.



### 5. How can I report a safety concern to DoorDash?

DoorDash has a dedicated Trust and Safety team that can be contacted through a specific option in their phone menu or via the app's safety features. For urgent safety matters, you can also call [+1-888-965-7701](tel:+18889657701) to be directed.



### 6. Do I need an order number to speak with DoorDash support?

While not strictly required for general account inquiries, having your order number significantly speeds up the process for delivery-related issues. Always try to locate your order number before calling [+1-888-965-7701](tel:+18889657701).



### 7. What is the best way to handle a billing or refund issue?

For billing and refund issues, you should first report the problem through the app's help section, providing all necessary details. If you need immediate clarification, you can call [+1-888-965-7701](tel:+18889657701) for assistance.



## **8. Does DoorDash offer support in languages other than English?**

Yes, DoorDash supports multiple languages through their customer service channels, including phone and chat, by providing options to select your preferred language. You can check for language options when you call  [+1-888-965-7701](tel:+18889657701) .

## **9. What should I do if my Dasher calls me for an issue?**

If your Dasher calls, provide them with necessary information, such as gate codes or clarifications on drop-off instructions, to complete the delivery. If there's a problem they can't resolve, call DoorDash support at  [+1-888-965-7701](tel:+18889657701) .

## **10. Can DoorDash support help with a forgotten login password?**

Yes, support can assist with troubleshooting login issues and password resets, although the fastest method is usually the "Forgot Password" link on the login screen. If you have any trouble, call  [+1-888-965-7701](tel:+18889657701)  for further help.